

If the First Letter of your Last Name is	Benefits for March & April are deposited	If the First Letter of your Last Name is	Benefits for March & April are deposited
A or B	23 April	O or P	30 April
C or D	24 April	Q or R	1 May
E or F	25 April	S or T	2 May
G or H	26 April	U or V	3 May
I or J	27 April	W or X	4 May
K or L	28 April	Y or Z	5 May
M or N	29 April		

Arizona will begin issuing P-EBT cards to households not currently receiving Nutrition Assistance and/or Cash Assistance benefits for children currently participating in the Richard B. Russell National School Lunch Act in mid-May. This will include benefits for March, April and May.

Any eligible families not identified by DES will be able to apply online in mid-May.

If you do not get your card, lose it, or your card does not work, call the P-EBT Customer Service 24-Hour Hotline at 1 (888) 997-9333 (toll free).

Thank you for all you are doing for the students during this emergency time.

Sincerely,

Jessica Gibbs, MPH

School Nutrition Programs Specialist
 Health and Nutrition Services
 Arizona Department of Education
 Office phone: (602) 542-4815
 Fax: (602) 542-1531
 Mail to: 1535 West Jefferson Street, Bin #7
 Phoenix, AZ 85007
 Email: Jessica.Gibbs@azed.gov



Mutz, Emily

From: Gibbs, Jessica <Jessica.Gibbs@azed.gov>
Sent: Monday, April 27, 2020 1:27 PM
Subject: P-EBT Benefits Hotline and Website Q/A for Families
Importance: High

Good afternoon,

This email is in regards to the Pandemic-EBT student data your school submitted to ADE in order for households to receive the Pandemic food assistance benefits from the Department of Economic Security (DES). Should families contact you with questions or concerns pertaining P-EBT benefits, please provide the DES P-EBT website and hotline to them directly.

Website:

<https://des.az.gov/services/basic-needs/food-assistance/arizona-p-ebt-pandemic-school-meal-replacement-benefits>

Phone:

The P-EBT hotline is 1 (888) 997-9333. The TTY number for the hearing impaired is 1 (800) 367-8939.

How Does Pandemic EBT Work?

Eligible families will receive a pre-loaded Electronic Benefits Transfer (EBT) card that can be used to purchase groceries. Households currently receiving Nutrition Assistance and/or Cash Assistance benefits will have this additional benefit added to their existing EBT cards. This benefit is available for every child in the household that is enrolled in the Richard B. Russell National School Lunch Act program in Arizona.

Benefit Amount for Each Child

- **\$69 for March**
- **\$126 for April**
- **\$120 for May**

Note: Families who first start participating in the free and reduced-price school meal program after March 16 will receive Pandemic EBT benefits prorated to their start date, if their child is enrolled at a participating school.

When Will Benefits Be Issued?

Arizona will begin issuing March and April benefits to known households that are current Nutrition Assistance and/or Cash Assistance recipients that match the Arizona Department of Education's records in late April. The issuance will be distributed over 13 calendar days by the Parent/Guardian's first letter of the last name. Arizona will then issue May benefits beginning May 1, using the same distribution process over 13 calendar days.